



TAX TALK

WITH ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR

Serving Palm Beach County • Serving you.



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Dear Friends:

There is not much of a chill in the air here in South Florida as November rolls upon us, but one thing is for certain...it's property tax season. November 1 marks the mailing of property tax bills here in Palm Beach County, so watch your mailboxes in early November. Your taxes are due by March 31, 2024, but we offer several discounts for paying early, with the maximum discount of 4% offered if taxes are paid by November 30. Then the discount drops to 3% in December, 2% in January and 1% in February. There is no discount if you wait and pay your taxes in March. Once you receive your bill, you can visit www.pbctax.com to take advantage of our convenient online payment portal. I encourage you to visit our website for complete details about your property taxes as well as information for enrolling in our Installment Payment Plan for future tax year payments.

Anne M. Gannon
Constitutional Tax Collector, Serving Palm Beach County

HONORING OUR VIETNAM VETERANS

Once again, it is an honor for my agency to participate in the United States of America Vietnam War Commemoration program. Over the past several years, we have honored hundreds of Palm Beach County Vietnam Veterans with a special commemorative lapel pin as my way of saying "thank you" for their service and sacrifice. This is the fourth year we have participated in this special partnership with the Florida Department of Highway Safety and Motor Vehicles (FLHSMV). Our office is honored to provide one pin to Palm Beach County veterans or their families in honor of their military service in Vietnam.

This is the official pin of the United States of America Vietnam War Commemoration, authorized by Congress to recognize the 50th anniversary of the Vietnam War. It's a heartfelt tribute to those who served, and a way to say, "Thank you," for their service to our country.



Requests can be made by completing a request form online at www.pbctax.com. Your pin, along with my personal letter of appreciation will be mailed directly to you. These commemorative pins are available now through November 30. Veterans are only eligible to receive one pin; therefore, if you previously received your commemorative pin, no need to request again. You must be a Palm Beach County resident to participate. We thank you for your service and we are most honored to recognize you with this special commemorative lapel pin.

DRIVE A GOLF CART?

Are you and your family golfers? Because of our balmy weather, many people in Palm Beach County enjoy the links year-round. And in some of our communities, a golf cart can be a convenient way to get around! So, it is important to be aware and understand the rules of the road when it comes to golf carts.

On October 1, 2023, a new law took effect regarding who can operate a golf cart on a public road or street. Previously, anyone over the age of 14 could drive a golf cart on a public road. The new law requires golf cart drivers who are at least 18 years old to possess a valid, government-issued photo ID. In addition, golf cart drivers between the ages of 15 and 17 must possess a valid learner's driver license or valid driver's license. For both age groups, there are penalties for drivers who do not have a valid ID.

To learn more about driving your golf cart safely, visit <https://golfcarts.org/a-complete-guide-to-golf-cart-safety/>.

INDUSTRY AWARD WINNERS!

I am thrilled that our agency is the recipient of not one, but TWO awards at the 2023 Aumentum Customer Excellence (ACE) Awards ceremony held in Nashville, Tennessee! First, I am so proud to congratulate two of our employees, Michelle Harris, and AJ Balram who each received the Lisa Redding (ACE) Award for Project Management. This award is given to recipients who demonstrated exemplary leadership in managing an event, project, or process by demonstrating confidence, teamwork, determination, positivity, leadership, effective change management and communication. All of which are exemplified by Michelle and AJ who were instrumental in ensuring a complex upgrade of our property tax software was implemented without a hitch! Congratulations Michelle and AJ!



Pictured: AJ Balram (Left) Michelle Harris (Right) accepting the Lisa Redding Award for Project Management.



Pictured: Sue Englhardt (Right) accepting the Jurisdiction of the Year Award.

The celebration does not end there, as our office was awarded the Jurisdiction of the Year Award for our response when COVID-19 arrived, and how quickly we turned our in-person service model into a reservation-only process. We were also recognized for our commitment to deliver exceptional service by offering more convenient opportunities for our clients to do business with us online and enhancing the reservation-making process. It is extremely rewarding that our agency is being recognized for the pioneering innovations that help to deliver industry-leading customer satisfaction results! I am so proud that the work our team does, day in and day out, is recognized nationally. Congratulations, Team TCO!

 **NOVEMBER**

IMPORTANT DATES & HOLIDAYS

1	2023 Property Tax Season Begins Through March 31	11	Veterans Day
1	4% Property Tax Discount Begins	23	Thanksgiving Day (Tax Collector Offices Closed)
1	Tourist Development Tax Due	24	Thanksgiving Holiday (Tax Collector Offices Closed)
1	2024 IPP Enrollment Begins	30	Last Day to Receive 4% Property Tax Discount
10	Veterans Day Observed (Tax Collector Offices Closed)		

REQUEST YOUR VOTE BY MAIL BALLOT TODAY

Vote in all **2023/2024 elections!**
Requests are valid through 12/31/2024
www.votepalmbeach.gov/Voters/Vote-By-Mail

REQUEST YOURS TODAY!

