



TAX TALK

WITH ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR

Serving Palm Beach County • Serving you.



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Dear Friends:

If you recall, earlier this year I mentioned that my cat, Bader, was featured in our Installment Payment Plan (IPP) advertisement. Well, with the new tax season comes a new IPP ad and being the fair “cat mom” that I am, this year’s ad had to feature my other cat, Biden. Yes, that’s her grasping the tree! Don’t worry, she was never really stuck in the tree thanks to the wizardry of our graphic artist. The ad is featured in our 2023 Property Taxes brochure which is included with your property tax bill that was mailed to property owners in early November.

Enrollment for next year’s budget friendly IPP is now open through April 30 and once enrolled, beginning next year, you will pay your real estate and/or tangible property taxes in four quarterly payments. That’s how I pay my property tax! Visit www.pbctax.com/ipp for eligibility requirements and to enroll online.

As we close out 2023, I want to wish you a healthy, happy holiday season and a very Happy New Year!

Anne M. Gannon
Constitutional Tax Collector, Serving Palm Beach County



FUNDS FOR YOU?

Did you know there could be thousands of dollars waiting for you? Yes, you read that right -- some clients overpay on their transactions, and once this happens, we issue a refund for the amount overpaid. If the refund is returned to us as undeliverable, we will continue to attempt to issue the refund. Once we have explored all refund options, we then post a list of unclaimed funds on our website, hoping that clients can reclaim the money due to them. We hold onto these funds for one year, and if the funds remain unclaimed, we forward those funds to the appropriate state of the last known address.

Currently, there is more than \$500,000 in unclaimed funds available. So, I encourage you to check if your name is on the list, you never

know what might be waiting for you! Visit [Palm Beach County Unclaimed Funds](#) and [State of Florida Unclaimed Funds](#).

PAY IT ONLINE

Tax bills were mailed out last month, and my staff is working to process payments quickly. If you haven't paid your taxes yet, I suggest using our convenient online payment process by visiting www.pbctax.com.

There are two quick, easy and convenient ways to pay online:

- **Credit/Debit Card:** We accept American Express, Visa, Mastercard and Discover. A 2.4% convenience fee applies if you are paying by credit card. This fee is collected by our payment processor, and is not retained by our office.
- **eCheck:** Using eCheck is FREE. If you pay online using your bank's routing number and account number, there is no convenience fee. Your email transaction notice will serve as your receipt.

Visit www.pbctax.com and click the "Payment Options" button on our homepage to see a complete "How To Guide" for making an online property tax payment. Or you can click here for more information: <https://www.pbctax.com/payment-options/>.

If you missed November's 4% discount for your property tax payment, you can take advantage of the 3% discount by paying your property taxes by the January 2, 2024 deadline. The discount drops to 2% in January and 1% in February. There is no discount if you wait and pay your taxes in March.

RETURNED CHECK...NOW WHAT?

This tax season, many of you may choose to pay online with the convenient eCheck system. There is no convenience fee to use eCheck, which requires you to enter your bank's routing number and account number. You may also choose to make your payment with a personal check.

When submitting your electronic payment, please make sure all your banking information is correct. Payments can be rejected by your bank due to an invalid/incorrect routing/account number(s), and your payment will not be processed and must be resubmitted in the form of a personal check, cashier's check or money order. Once you receive notification from our office that payment was unsuccessful, you will receive directions to resubmit the payment, either by mailing it to our office or dropping it off at any of our service center locations drop boxes.

If you receive notice from your bank that your payment was dishonored, please hold off contacting our office as we must wait for notification from your bank before you can resubmit your payment. Once we are notified by your bank, my staff will reach out to you with instructions on resubmitting your payment.

Keep in mind that payments cannot be made by phone and all discount and delinquency deadlines apply.



DECEMBER

IMPORTANT DATES & HOLIDAYS

1	Tourist Development Tax Due
1	3% Property Tax Discount Begins
25	Christmas Day (Tax Collector Offices Closed)
26	Winter Holiday Kwanzaa Begins (Tax Collector Offices Closed)
31	New Year's Eve

GET YOUR 3% DECEMBER DISCOUNT